



CoolMax Warranty Conditions – AU/NZ

¹Warranty Duration from the Date of Purchase

Warranty Requirements	Total Warranty Duration
1. You are the original purchaser of a CoolMax SRX model.	2 Years
2. You are the original purchaser of a CoolMax SRX model and have registered your warranty within 60 days of installation.	5 Years
3. You are the original purchaser of a CoolMax SRX model, the system is connected to AERL Cloud , and you have purchased the Plus 5 warranty extension from AERL.	10 Years

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

AERL will bear the cost of parts and labour to repair any manufacturing faults found within the terms and period of this warranty and pay the cost of freight to return the repaired CoolMax SRX controller within Australia/New Zealand but the method of freight will be determined by AERL.

An allowance is made for the labour required to disconnect or reinstall faulty parts up to the value of \$220 AUD excluding GST.

All installation and user conditions as set down in the instruction manual must be strictly adhered to as failure to do so may void your warranty. Any faults or like faults caused by lightning, water or moisture ingress, vermin infestation, improper voltage, faulty installation, use of the product in a manner for which it is not intended, alterations that affect the reliability or performance of the unit but are not attributable to faulty manufacture, or damage caused by other system components will not be covered under warranty.

In the event of the product being out of service, AERL shall bear no responsibility for any consequential loss or expense. AERL will not be held responsible for any misleading or incorrect information conveyed by anyone not directly employed by AERL.

For claims under warranty, the faulty product(s) must be returned to AERL's facility at 1/75 Bluestone Circuit, Seventeen Mile Rocks, 4073, QLD, Australia after contacting AERL and receiving the appropriate RMA documentation from AERL.

AERL can be reached at 1800 950 865 or at support@aerl.com.au for assistance with this process.