



## CoolPro Warranty Conditions – Australia/New Zealand

### <sup>1</sup> Warranty Duration from the Date of Purchase

Warranty Requirements	Total Warranty Duration
1. You are the original purchaser of the CoolPro.	5 Years
2. You are the original purchaser and registered your warranty online within 60 days of installation.	7 Years

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

AERL will bear the cost of parts and labour to repair any manufacturing faults found within the terms and period of this warranty. For claims under warranty, the faulty product(s) must be returned to AERL's facility at Unit 15, 1015 Nudgee Road, Brisbane, Australia after contacting AERL and receiving the appropriate RMA documentation from AERL.

No allowance is made for labour or travelling time required to disconnect or reinstall faulty parts. AERL will pay the cost of freight to return the repaired CoolPro controller to the customer within Australia or New Zealand only. The method of freight will be determined by AERL.

All installation and user conditions as set down in the instruction manual must be strictly adhered to as failure to do so may void your warranty. Any faults or like faults caused by lightning, water or moisture ingress, vermin infestation, improper voltage, faulty installation, use of the product in a manner for which it is not intended, alterations which affect the reliability or performance of the unit but are not attributable to faulty manufacture, or damage caused by other system components will not be covered under warranty.

The degradation or failure of consumable components (cooling fans and power capacitors reaching end of life) is not covered under this warranty. In the event of the product being out of service, AERL shall bear no responsibility for any consequential loss or expense. AERL will not be held responsible for any misleading or incorrect information conveyed by anyone not directly employed by AERL.

Visit [www.aerl.com.au/activate-warranty](http://www.aerl.com.au/activate-warranty) or scan the QR code below and fill out the associated form to activate your full AERL warranty.



Enter the details found on your CoolPro ID label below.

Model:

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Serial #:

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Note 1: Warranty conditions outlined in this document apply to CoolPro controllers registered online on or after the 13<sup>th</sup> of June 2018. Warranty conditions remain current until the next revision of this document is published. Proof of purchase is required when making a warranty claim.